



Navajo Transit System
PO Drawer 1330 Window Rock AZ 86515
Phone: (928) 729-4002 Fax: (928) 729-4116
www.navajotransit.navajo-nsn.gov

Accessibility and Reasonable Modification Policy

Accessibility

Navajo Transit System service is accessible to persons with disabilities.

- Buses are equipped with wheelchair lifts or ramps that enable persons in wheelchairs or persons who cannot navigate steps to ride the bus.
- Drivers are trained to assist riders use lifts and ramps, secure wheelchairs, provide information on destinations served, and announce stops, including any stop you request.
- You may travel with your respirator, concentrator, and portable oxygen.
- Service animals are welcome onboard buses and in our facilities. They must be kept under the control of the passenger.
- Public information is available in alternative accessible formats upon request. To request information in an alternative format, please call 928-729-4002 or email us at navajotransit@outlook.com.

Reasonable Modification

Passengers with disabilities may request modifications to current service procedures to access the service. To request a reasonable modification, please call us at 928-729-4002 or email us at navajotransit@outlook.com. Please submit requests at least the day before the trip. Navajo Transit System will not charge additional fees for passengers requiring reasonable modifications.